

FORMAL STEP A RESOLUTION

UNION: NALC

POST OFFICE: Rockville

UNION REP: Kenneth Lerch

OFFICE/STATION: Main Office

GRIEVANCE # 50-2008-SL34

MANAGEMENT REP: Steve Shawn

GRIEVANT: Taisen Shah

DATE: April 26, 2008

As a result of our discussion on this date, it is mutually agreed that the above referenced grievance/dispute is resolved in accordance with the following:

Carrier's unable to complete their assignments in the allotted time will call back by 3:00 pm or as soon as they become aware that they will be unable to complete their assignment in the authorized time. Supervisor's will inform the carrier to carry the mail or bring the mail back to the Post Office. If the instruction is to carry the mail, inherent in that instruction is that the time used to carry the mail will be authorized, unless the Carrier does not have a reason for requesting the additional time.

This settlement is made in accordance with the language of Article 15 and the Dispute Resolution Process.

Kenneth Lerch

Union representative

4-26-08

Date

[Signature]

Management Representative

4-26-08

Date