## 3996 REASONS

- 1. Route out of adjustment per inspection
- 2. Sloppy mail (ADVO inserts, etc.)
- 3. Excessive change of address cards (#)
- 4. Stand-up talks (minutes)
- 5. Safety talk (minutes)
- 6. Window service (talk to customer)
- 7. Excessive parcels (#)
- 8. Excessive markup of parcels
- 9. Excessive carrier markups
- 10. Excessive review of CFS mail
- 11. Excessive hot case mail
- 12. Excessive accountable mail (#)
- 13. Inclement weather (rain, lightning, ice)
- 14. Feeling ill under medication
- 15. Heat, humidity
- 16. Waiting for mail (be careful, they might decide to change your start time)
- 17. Late dispatch/distribution (be careful, they might decide to change your start time)
- 18. Unfamiliar and/or new on route
- 19. Traffic construction or delays
- 20. Mail cased from previous afternoon
- 21. Medical restrictions
- 22. Thin mail
- 23. Thick mail
- 24. Utility bills
- 23. Samples
- Late leaving due to \_\_feet of mail at case at \_\_A.M.

- 27. New case labels
- 28. Doctor appointment
- 29. Odd shaped mail
- 30. Full coverage
- 31. Customer phone calls
- 32. New deliveries
- 33. Deviation for delivery of Express Mail
- 34. Work on case labels.
- 35. Checks, food stamps
- 36. Revised Form 1621 (Route information)
- 37. Sorting through 3-M mail in PM
- 38. Checking Form 3982's (Pink cards)
- 39. Power outage, fire drills, etc (minutes)
- 40. Meeting with management (minutes)
- 41. No vehicle
- 42. Vehicle breakdown
- 43. Delivering mail cased by others
- 44. Excessive hold mail
- 45. Marriage Mail
- 46. Time spent filling out Form 3996
- 47. Talking to Union steward
- 48. Instructed to report early can't finish in 8 hours
- 49. Delivery Confirmation Pieces (#)
- 50. Edit Sheets
- 51. S-999 Mail in DPS
- 52. Upside Down DPS
- 53. Full covers in DPS (#)
- 54. Delivering DPS Missorted Mail